**Francesca First-Year**

Minneapolis, MN 55454 ● first-year@augsburg.edu ● 612-330-5555 ● LinkedIn URL (Optional)

**EDUCATION**

**Bachelor of Arts: Psychology** Anticipated Graduation: May 20XX

Augsburg University, Minneapolis, MN

**VOLUNTEER ACTIVITIES**

Redeemer Lutheran Church, Minneapolis, MN September 20XX – Present

**After-School Program Volunteer**

* Provide a safe place of belonging for children in first through eighth grade
* Lead groups of youth in activities including theatre performance, volleyball, and sculpture class
* Foster an inclusive environment when working with diversity group of students

America Reads, Minneapolis, MNSeptember 20XX – May 20XX

**Tutor**

* Provided feedback once per week to students ages 5-10 using positive reinforcement techniques to encourage, motivate, and build confidence in reading
* Tailored teaching method to each individual student based on age and student’s leaning style for effective study material comprehension
* Created additional study guides to enhance students’ learning outcomes

**WORK EXPERIENCE**

Camp Courage, Brainerd, MN Summers, 20XX – 20XX

**Camp Counselor**

* Directed camp programs and provided guidance to youth with disabilities, ages 6-18
* Encouraged youth throughout their participation in a variety of recreational and social activities to instill self-confidence
* Enforced rules and regulations of recreational facilities to maintain discipline and ensure safety
* Reacted calmly in emergency situations, notifying medical personnel and administering first aid when necessary according to prescribed procedures

**SPECIAL SKILLS & CERTIFICATIONS**

* Microsoft Office (Word, PowerPoint)
* First Aid and CPR Certified
* Fluent in Spanish

***\*As freshmen, it is okay to have some high school experiences and less than a full page of information.***